



GLACHE Quarterly

March 2018

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President's Report

Kira M. Carter-Robertson MHA, FACHE



The long winter is finally giving way to warmer weather and I am personally, along with many of you, looking very forward to spring. Spring is such a hopeful season! It brings transformation and change; from darkness to light; cold to warmth; grey to bursts of color. It is a time for cleaning house, April showers and the birth of spring flowers. New life, new beginnings and the bright, colorful new look that spring brings are hopeful signs that life on this earth renews again and again. We do not remain in any one season or cycle in life indefinitely. Seasons change. We, too, have cycles and rhythms to our lives and to our growth process. What better time of year to introduce some "house cleaning" and "new growth" that GLACHE is focused on for 2018?

The GLACHE Board is committed to positioning our chapter to be a leading chapter nationally; one that provides high value to our members. In December 2017, the Board approved the 2018 strategic plan and budget. This year's strategic plan is highlighted by the Board's decision to provide additional funding resources to support chapter activities. The 2018 plan will focus on membership engagement, education and programming, communication, marketing and networking.

1. Membership Engagement

- Enhance participation and diversity of chapter members with emphasis on current, potential, new and student members. We have established committee leaders to lead these key initiatives.

2. Education and Programming

- Provide valuable educational opportunities for members. The educational committee has planned several educational offerings through 2018.
- Expand use of video and podcasting for education sessions.

3. Communication, Marketing and Networking

- Communicate and network effectively and efficiently to our members. Communication tools include our quarterly newsletter, chapter website and social media.
- Networking events incorporated with educational sessions.

Finally, I would like to recognize the following chapter members for their recent accomplishments, as well as welcome our new members to the Great Lakes Chapter:

Members who passed the Board of Governors Exam:

January

- Mary M. Armijo, FACHE (Marquette)

February

- Rick Redetzke, FACHE (Grand Rapids)

Recertified Fellows:

January

- Paula R. Autry, FACHE (Detroit)
- Alan J. Brander, FACHE (Grand Rapids)
- Mark L. Brett, FACHE (Lansing)
- Connie S. Downs, CPA, FACHE (Coldwater)
- David S. McEwen, FACHE (Grand Rapids)
- Elizabeth A. Murphy, FACHE (Grand Rapids)
- Cindy L. Reistroffer, FACHE (Grand Rapids)
- Georgette R. Russell, FACHE (Mt. Pleasant)

February

- Daniel M. George, FACHE (Saginaw)

New Members:

January

- Christina L. DeBlouw (Flint)
- Daniel Hassett (East Lansing)
- Elizabeth Hertel (Lansing)
- Carrie A. Horn, RN (Grand Rapids)
- Carly L. Huffman (Saginaw)
- Tamar Q. Pleasant-Swain (Burton)
- Mark Randell, DPT (Houghton)

February

- George Adatsi (Lansing)
- Sabarras George (East Lansing)
- Ryan Heinonen (Calumet)
- Sherry Henderson (Marquette)
- Billi Jo Hennika, RN (Sandusky)
- Susan Honaker (Jenison)
- Mark VanDyke (Grand Rapids)

Chapter growth and retention are practices to which the GLACHE Board is firmly committed. On behalf of the Board, thank you to our members who have invested/reinvested in the FACHE credentials. We also appreciate every member who has chosen to join our chapter; we are committed to ensuring you receive value from your membership.

I look forward to seeing you at our events and hearing how we can continue to enhance our programs and offerings. This is YOUR organization – so help our Board make it the best it can be! There are many opportunities to get involved in our Great Lakes Chapter. If you are interested in joining a committee (Education, Membership, Sponsorship), please contact me at kira.carter@sparrow.org. Watch your email for announcements about upcoming events. You can also check the GLACHE website regularly for new program information once everything has been finalized.

Thank You,

Kira M. Carter-Robertson, MHA, FACHE
Great Lakes Chapter President
VP, Affiliate Operations, Sparrow Health System

Regent's Report

Derk Pronger, FACHE
Regent for Michigan & Northwest Ohio
dpronger@mhc.net



ACHE 2018-2020 Strategic Plan

The Board of Governors met November 13 – 14, 2017 and approved ACHE's 2018-2020 Strategic Plan. The three-year plan, which reflects several research inputs and feedback from chapter leaders, members and other industry leaders, went into effect January 1, 2018. Details of the strategic plan can be found at http://www.ache.org/abt_ache/planning.cfm

I want to highlight that one of the changes in the strategic plan is the vision statement. Supported by the mission, the vision statement was modified to be more reflective of our current membership.

Vision: To be the preeminent professional society for *leaders* dedicated to improving health.

Mission: To advance our members and healthcare management excellence.

I had the opportunity to attend the GLACHE and MCACHE strategic planning sessions and both chapters referenced the updated ACHE Strategic Plan to develop key initiatives going forward. Under the new vision statement, the chapters specifically called out professions where we need to recruit, engage and support our membership. These include -

- Physician Executives (largest growth area in ACHE membership)
- Roles outside the traditional healthcare executive model, such as IT, Pharmaceutical, Consulting, Insurance, Finance, etc.

As we move forward in 2018 you will see the GLACHE and MCACHE chapters reaching out with offerings that will reflect the inclusive nature of our membership in advancing healthcare excellence.

2018 Congress on Healthcare Leadership

ACHE Congress will take place March 26-29. The theme for this year's Congress is *Be Part of Something Bigger*.

- **Be inspired.** Benefit from cutting-edge professional development on the most current and relevant topics from the nation's most influential thought leaders.
- **Be part of the solution.** Gain practical solutions to contemporary challenges in healthcare management and delivery.
- **Be among the best and brightest.** Network with a global community of the best and brightest healthcare executives from across the continuum of care.

If you are planning on attending Congress, please join me at the Congress Networking and Student Associate Networking Receptions on Monday, March 26 from 6:15 p.m. to 7:15 p.m.

Accolades

Nancy Susick, FACHE completed her term as MCACHE President in January. I want to personally thank Nancy for her leadership and dedication in making MCACHE one of the most well run ACHE chapters in the country! I look forward to working with Nancy's successor, Gwendolyn Parker, MD, FACHE in her new role as President.

2018 Nominations for the Michigan and NW Ohio Regent Awards

The ACHE Regent Awards recognize members for exceptional leadership and dedication to our profession. The criteria for the awards are listed below. Please nominate your fellow ACHE colleagues who are deserving of this acknowledgement by April 27, 2018. Recognition will occur at the Michigan Health & Hospital Association Annual Membership Meeting in June 2018 or the Annual Meeting of your respective chapter.

[Nomination Form-Download Here](#)

Early Career Healthcare Executive

- A member of the American College of Healthcare Executives
- Demonstration of leadership ability
- Demonstration of innovative and creative management
- Executive capability in developing his or her organization and promoting its growth and stature in the community
- Participation in local and/or state hospital and health association activities
- Participation in civic/community activities and projects
- Demonstration of participation in ACHE activities and interest in assisting ACHE in achieving its objectives

Senior Career Healthcare Executive Award

- A Fellow of the American College of Healthcare Executives
- A CEO, COO, or other senior-level executive title within the organization
- Demonstration of leadership ability
- Demonstration of innovative and creative management
- Executive capability in developing his or her organization and promoting its growth and stature in the community
- Contributions to the development of others in the healthcare profession
- Demonstration of leadership in local and/or state hospital and health association activities
- Participation in civic/community activities and projects
- Demonstration of participation in ACHE activities and interest in assisting ACHE in achieving its objectives

Faculty Member Award

- A member of the American College of Healthcare Executives
- Faculty or adjunct faculty member in an ACHE Higher Education Network graduate healthcare administration program
- Demonstrates inspirational outlook to students
- Exhibits creative and effective teaching practices
- Assists students in seeking internships, fellowships, jobs
- Supportive of ACHE and students joining ACHE
- Participation in civic/community activities and projects
- Participation in local chapter and/or national ACHE activities

Student Award

- A member of the American College of Healthcare Executives
- Student in one of the ACHE Higher Education Network undergraduate or graduate programs
- Demonstration of leadership within his/her program
- Participation in local chapter or national ACHE activities

GLACHE Education Events – 2018 Schedule

Quarter 1

- “Leading a Successful Multigenerational Organization” (Template #37)
 - What are the challenges and opportunities from having Traditionalists, Baby Boomers, Generation Xers and Millennials in the same organization?
 - 9 am – 1 pm, Friday, March 23, 2018 in Wimbledon Room at Michigan Athletic Center (2900 Hannah Blvd, East Lansing, MI 48823)
 - 10 am Panel discussion with Patrick Brillantes (Moderator, Vice President of Consumer & Caregiver Engagement, Sparrow), Pat Hatcher (Corporate Leadership Development Consultant, McLaren), Jacob Sierocki (Revenue Integrity Specialist, Henry Ford) and Fourth Awesome Panelist TBD
 - 11:45 am Executive Luncheon with Camille Jensen, Chief Nursing Officer, McLaren Greater Lansing

- ACHE CONGRESS IS MARCH 26-29, 2018

Quarter 2

- “The Value of Developing and Implementing Alternative Care Models” (Template #95) and “The Future of Healthcare Financing” (Template #8)
 - Co-hosted with HFMA, which is covering all expenses and receiving registrations
 - Applied for 3.0 Face-to-Face Education credits
 - National speaker to keynote
 - Time TBD, Thursday, April 19 TBD at Saginaw Valley State University

- “Developing Mentoring and Coaching Skills” (Template #2)
 - How to develop a mentoring program that helps early careerists, experienced executives and the organization?
 - 9 am – 1 pm, Friday, April 27, 2018 at Mary Free Bed (235 Wealthy St SE, Grand Rapids, MI 49503)
 - 10 am Panel discussion Don Brown, Brad Crawford, Leslie Anderson, and Bryan Williams
 - 11:45 am Executive Luncheon with TBD

Quarter 3

- “The Healthcare Executive's Role in IT Decisions” (Template 18)
 - How can non-technology executives proactively guide technology decisions?
 - Co-hosted with HIMSS, which will provide panelists
 - July 20 or Aug 10 at Holland Hospital
- “Possibilities, Probabilities and Creative Solutions: Breakthrough Thinking for Complex Environments” (ACHE Cluster Event co-hosted locally with MCACHE) (12 Face-to-Face credits)
 - Approved for 12 Face-to-Face Education credits
 - 7:30 am – 3 pm on September 13 and 14 at Kellogg Center (55 S Harrison Ave, East Lansing, MI 48824) on Michigan State University campus
 - Presented by Kevin E. O’Connor, CSP, Consultant, Kevin E O’Connor & Associates, Ltd.
- MHA Keystone Center Patient Safety & Quality Symposium
 - Co-hosted with MHA
 - September 18-19, 2018 at Ann Arbor Marriott Ypsilanti

Quarter 4

- “Healthcare Executive Career Management in a Web 2.0 Era” (Template 38)
 - Also what are the advantages and disadvantages of social media networking in the employment market?
 - Hosted by Saginaw Valley State University in Saginaw on date TBD
 - Also in West MI hosted by TBD on date TBD
- “Improving the Bottom Line by Optimizing Patient Throughput” (Template 80)
 - Date is Q4 with Annual Meeting

PROGRAMS IN THE WORKS

The committee is working on additional programming for the year. Additional information forthcoming.

GET INVOLVED with GLACHE

ACHE National News Q1

Check Out ACHE's Enhanced Executive Coaching Directory

ACHE's Career Resource Center is pleased to bring you an enhanced version of the Executive Coaching Directory. Executive coaches offer personalized support to individuals pursuing professional growth. While ACHE is not endorsing the firms or individuals listed, we hope that our directory accelerates your research process as you assess the qualifications, practice methods and fees of an array of executive coaches. Not only does this upgrade provide a better experience for members seeking executive coaches, the coaches promoting their services benefit as well.

The new platform features include:

- Enhanced search capabilities for members seeking an executive coach. You can now search coach profiles based on location, area of expertise and more!
- Improved profiles, including the listed coaches' website, social media outlets and a professional headshot.
- Advanced technology that provides members and coaches with a more user-friendly experience.

Check out the [Executive Coaches Directory](#) today! If you have questions or need assistance, please contact us at coach@ache.org.

ACHE Senior Executive Program

ACHE's Senior Executive Program is designed for senior-level C-suite healthcare executives who strive to become visionary leaders. Past participants have included vice presidents, health system leaders, COOs, CMOs, CNOs and CFOs who aspire to become CEOs. The program's locations and dates are as follows:

- Chicago (June 11–13)
- San Diego (Aug. 20–22)
- Orlando, Fla. (Oct. 29–Oct. 31)

The Senior Executive Program is tailored for senior leaders, providing them with an opportunity to gain skills in decision making, problem solving and team building. Participants explore crucial topics impacting the healthcare environment, how to lead an organization to success and ways to achieve lifelong learning goals. Enrollment is limited to 30 healthcare executives, and participants must attend all three sessions. A limited number of scholarships are available for qualified individuals. For more information, contact Catie L. Russo, program specialist, in ACHE's Division of Professional Development, at (312) 424-9362, or visit [ache.org/SeniorExecutive](https://www.ache.org/SeniorExecutive).

ACHE Executive Program

ACHE's Executive Program is designed for the next generation of healthcare executives who strive to excel in management and achieve organizational excellence. Past participants have included mid-career executives or administrative directors, service-line leaders and department heads. The program's locations and dates are as follows:

- Chicago (June 11–12)
- San Diego (Aug. 20–22)
- Orlando, Fla. (Oct. 29–Oct. 31)

The Executive Program is tailored for mid-level managers, providing them with an opportunity to assess their skillsets in order to develop stronger leadership capabilities and prepare them for change within their organizations. Participants explore a wide range of topics essential to their professional career growth and their healthcare organization's advancement. Enrollment is limited to 30 healthcare executives, and participants must attend all three sessions. A limited number of scholarships are available for qualified individuals. For more information, contact Catie L. Russo, program specialist, ACHE's Division of Professional Development, at (312) 424-9362, or visit [ache.org/Executive](https://www.ache.org/Executive).

Board of Governors Exam Fee Waiver Campaign: March 1–June 30

The Board of Governors Exam fee waiver promotion for ACHE Members to save \$200 when they submit their Fellow application will take place between March 1 and June 30, 2018.

[Eligible members](#) must submit their completed Fellow application, \$250 application fee and [meet all requirements](#)—including the three years of ACHE membership tenure and five years of executive-level healthcare management experience—by June 30 in order to receive approval to take the Board of Governors Exam. Pending application approval, ACHE will waive the \$200 Board of Governors Exam fee.

ACHE's Leader-to-Leader Program

When you share the value of ACHE membership with your colleagues through encouraging them to join or advance to Fellow status, you can earn points to obtain rewards such as a gift certificate toward an ACHE education program, a polo shirt, a backpack tote, a water bottle and an umbrella. If you sponsor three or more Members who successfully achieve Fellow status, you can even be entered into a raffle for a free registration to ACHE's Congress on Healthcare Leadership.

Each time a person joins ACHE or advances to Fellow status and lists your name as a sponsor on the application, you earn a point. The more points you earn, the more rewards you can receive. Points expire on Dec. 31 of the year following when they were earned (e.g., a point earned on Jan. 1, 2018, will expire on Dec. 31, 2019). You can check your available points and discount program coupon codes in the My ACHE area of [ache.org](https://www.ache.org). To ensure colleagues reference you, [referral cards are available](#) that you can pass out so you receive the credit you deserve.

When you help grow ACHE, you make a strong statement about your professionalism and leadership in the healthcare field and also strengthen the organization.

For more information on the program, go to ache.org/L2L.

ACHE Member Communities Enhance Membership Experience

ACHE offers four community groups that align with our members' professional backgrounds and commitment to diversity and inclusion. Make members in your area aware of these communities and encourage them to join one or more that meet their professional needs and goals (pending they meet the requirements).

ACHE Forums: [Asian Healthcare Leaders](#) | [LGBT](#) | [Healthcare Consultants](#) | [Physician Executives](#)

Sign up today: Join or renew one or more of these groups for an annual fee of \$100 each in addition to your ACHE membership dues. All benefits are accessible online and include a newsletter, an exclusive LinkedIn Group and special designation in ACHE's online Member Directory.

Share Your Professional Announcements

Improve your visibility in the healthcare field and build your professional brand by sharing career updates with ACHE. Have you started a new job or been promoted recently? Are you planning to retire? Let ACHE know for a chance to be listed in the "On the Move" section of *Healthcare Executive* magazine! All you have to do is email the job title, organization and location of both your former and your new job, as well as a high-resolution headshot, to he-editor@ache.org.

ACHE Call for Nominations for the 2019 Slate

ACHE's 2018–2019 Nominating Committee is calling for applications for service beginning in 2019. All members are encouraged to participate in the nominating process. ACHE Fellows are eligible for any of the Governor and Chairman-Elect vacancies and are eligible for the Nominating Committee vacancies within their district. Open positions on the slate include:

- Nominating Committee Member, District 2 (two-year term ending in 2021)
- Nominating Committee Member, District 3 (two-year term ending in 2021)
- Nominating Committee Member, District 6 (two-year term ending in 2021)
- Four Governors (three-year terms ending in 2022)
- Chairman-Elect

Please refer to the following district designations for the open positions:

- **District 2:** District of Columbia, Florida, Georgia, Maryland, North Carolina, Puerto Rico, South Carolina, Virginia, West Virginia

- **District 3:** Illinois, Indiana, Iowa, Kentucky, Michigan, Minnesota, Nebraska, North Dakota, Ohio, South Dakota, Wisconsin
- **District 6:** Air Force, Army, Navy, Veterans Affairs

Candidates for Chairman-Elect and Governor should submit an application to serve that includes a copy of their resume and up to 10 letters of support. For details, please review the Candidate Guidelines, including guidance from the Board of Governors to the Nominating Committee regarding the personal competencies of Chairman-Elect and Governor candidates and the composition of the Board of Governors.

Candidates for the Nominating Committee should only submit a letter of self-nomination and a copy of their resume.

All correspondence should be addressed to Edward H. Lamb, chairman, Nominating Committee, c/o Julie Nolan, and the applications to serve and self-nominations must be submitted electronically to jnolan@ache.org and received by July 15, 2018.

The first meeting of ACHE's 2018–2019 Nominating Committee will be held on March 27, during the 2018 Congress on Healthcare Leadership in Chicago. The committee will be in open session at 2:45 p.m. During the meeting, an orientation session will be conducted for potential candidates, giving them the opportunity to ask questions regarding the nominating process. Immediately following the orientation, an open forum will be provided for ACHE members to present and discuss their views of ACHE leadership needs.

Following the July 15 submission deadline, the committee will meet to determine which candidates for Chairman-Elect and Governor will be interviewed. All candidates will be notified in writing of the committee's decision by Sept. 30, and candidates for Chairman-Elect and Governor will be interviewed in person on Oct. 25.

To review the Candidate Guidelines, visit ache.org/CandidateGuidelines. If you have any questions, please contact Julie Nolan at (312) 424-9367 or jnolan@ache.org.

2018 Fund for Healthcare Leadership

On behalf of the Fund for Healthcare Leadership, we thank all of our generous supporters for their commitment to ACHE's mission to advance our members and healthcare management excellence. Over 2,800 outstanding individuals and organizations have joined our growing list of leaders who care. Among that distinguished group, Catholic Health Initiatives (Kevin E. Lofton, FACHE), John M. Hauptert, FACHE, HCA, John J. Lynch, III, FACHE, Memorial Hermann Health System (Charles D. Stokes, FACHE), Navicent Health (Ninfa M. Saunders, FACHE) and New York-Presbyterian (Michael J. Fosina, FACHE) opted to make an even bigger impact on the future of healthcare by committing to a major gift in 2017. Your commitment helps the Fund for Healthcare Leadership provide scholarships for ACHE's Senior Executive and Executive programs, as well as back the Thomas C. Dolan Executive Diversity Program. The Fund looks forward to more opportunities for outreach in 2018.

2018 Premier Corporate Partners

ACHE's 10 Premier Corporate Partners play a vital role in supporting ACHE's vision of improving health, including the creation of a culture of safety. These corporations provide funding that helps ACHE develop relevant, timely programming, career resources, enhance networking opportunities, and provide additional educational lectures at our Clusters and special programs. Through their support, the Premier Corporate Partners are fostering innovative solutions to the challenges healthcare leaders face and helping to transform healthcare through the delivery of safe, effective and efficient care. By partnering with ACHE, these companies are clearly demonstrating their commitment to supporting ACHE's patient safety initiatives and supporting your growth as a leader in an era of transformative change.



aramark.com/healthcare



baxter.com



bd.com



cardinalhealth.com



cerner.com



changehealthcare.com



ibm.com/watson/health/



optum.com/solutions/data-analytics



usdiagnostics.roche.com



theriskauthority.com

Articles of Interest Q1

6 Key Healthcare Trends to Watch in 2018

At the start of 2018, the healthcare industry is on the cusp of more significant change, according to a recent *Health Affairs Blog* post. Highlighted below are six trends to be on the lookout for.

Insurance Market Stability, With Some Exceptions

The healthcare reform strategy of Republicans going forward will likely be to focus on the states, granting them waivers to experiment with insurance programs and expand Medicaid coverage. That said, healthcare leaders are viewing 2018 as a year of greater insurance market stability. On the other hand, bad debt continues to climb, which means some healthcare leaders still face major financial threats.

Renewed Focus on Value-Based Care

CMS will likely continue to ramp up the Medicare Access and CHIP Reauthorization Act of 2015 that incents clinicians to take risks with alternative payment models. Private sector actions also appear to be expanding and accelerating the value-based payment movement, disrupting the status quo.

Continued Rise of Consumerism

To ultimately succeed, health leaders realize that they need to, above all else, excel at attracting and engaging patients, families, caregivers, and consumers. More and more, providers will work with patients, families and caregivers to develop approaches to more actively manage their health and healthcare.

Embracing Standardization and Waste Reduction

Healthcare leaders have a larger and more urgent financial imperative to identify and isolate wasteful practices, cost outliers and the root causes for inefficiencies. These efforts will rely heavily on having accurate and actionable data and analytics.

Increased Drug Market Competition

Congress and the FDA will continue to explore new initiatives designed to unleash more competition that can moderate drug price trends. Efforts could include developing more generics where competition is lacking, streamlining the generic drug approval process, eliminating loopholes that prevent the introduction of competitor drugs and promoting biosimilars.

Data Warehouse Growth and Strides in Interoperability

While providers wait for new interoperability provisions, they continue to build data warehouse systems, enhance data analytics, and train their workforce on IT-related competencies.

—Adapted from “[What To Watch In Health Care In 2018: Six Key Trends](#),” by Susan DeVore, *Health Affairs Blog*, Jan. 29, 2018.

CIOs Rank Most Overhyped IT Innovations

When it comes to emerging technologies, not every innovation will make their mark on healthcare in the long run. For instance, CIO members of the College of Healthcare Information Management Executives ranked blockchain technology as the most “overhyped” IT trend in a recent CHIME study, *Healthcare IT News* reports. Although blockchain technology aims to improve data integrity and advance data security, 48.2 percent of CIOs fail to see its transformative potential. Other “overhyped” trends, according to the survey, include:

- Cloud computing (23.2 percent)
- Machine learning (7.1 percent)
- Natural language processing (7.1 percent)

Instead, many healthcare organizations are focusing on trends that can make a tangible, positive impact. According to 50 percent of the CIOs surveyed, these promising innovations include Fast Healthcare Interoperability Resources and application programming interfaces. Additionally, 14 percent of CIOs said their organization has launched a dedicated IT innovation center and 25 percent said their health system has formed a partnership focused on innovation with a healthcare IT startup.

—Adapted from “[FHIR transformative, blockchain overhyped, CIOs say](#),” by Mike Miliard, *Healthcare IT News*, Jan. 19, 2018.

About ACHE

The **American College of Healthcare Executives** is an international professional society of 40,000 healthcare executives who lead hospitals, healthcare systems and other healthcare organizations. ACHE's mission is to advance its members and healthcare management excellence. ACHE offers its prestigious FACHE® credential, signifying board certification in healthcare management. ACHE's established network of 79 chapters provides access to networking, education and career development at the local level. In addition, ACHE is known for its magazine, *Healthcare Executive*, and its career development and public policy programs. Through such efforts, ACHE works toward its vision of being the preeminent professional society for healthcare executives dedicated to improving health. The Foundation of the American College of Healthcare Executives was established to further advance healthcare management excellence through education and research. The Foundation of ACHE is known for its educational programs—including the annual Congress on Healthcare Leadership, which draws more than 4,000 participants—and groundbreaking research. Its publishing division, Health Administration Press, is one of the largest publishers of books and journals on health services management, including textbooks for college and university courses. For more information, visit www.ache.org.

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INSTITUTE FOR DIVERSITY
in Health Management

An affiliate of the American Hospital Association

Fellow Recertification Announcement

Fellows who are attempting to recertify may encounter difficulty when looking up credits on the ACHE website. If problems arise, fellows are encouraged to contact ACHE customer service directly for individual assistance. ACHE is working to resolve this temporary website issue.

Advancement to ACHE Fellow

Become board certified and maximize your professional potential by earning the **premier** credential in healthcare management: ACHE's prestigious **FACHE® credential**. When you become board certified in healthcare management as an ACHE Fellow (FACHE), you'll have the knowledge, skills and confidence to succeed.

Step 1: Meet the eligibility [requirements](#).

Step 2: Submit your advancement application. Upon approval, you will have two (2) years in which you must take and pass the Board of Governors Exam.

Step 3: Prepare for your Exam.

Step 4: Register for the Exam and pay the \$200 Exam fee. Exam eligibility will be valid for the two-year duration of the approved fellow application.

Go to www.ache.org/membership/credentialing/steps.cfm to learn more and find out if you meet the eligibility requirements.

Health Administration Press Holiday Sale - Order any book or self-study course now through December 31 and receive a 30% discount when you use the promo code HOLIDAY17. *This discount applies to online orders only and excludes any multi-book sets and Futurescan 15-packs that are already discounted.*

If you are interested in local study groups, email us at Greatlakes@achemail.net and we can connect you with other local applicants who are interested.

Career Resource Center

Are you using all of the available assessments, workshops and other tools to help you manage and develop your career? Visit the Career Services page on the ACHE website for professional development tools.

Featured Products & Services:

- [Building an Authentic Leadership Image](#)
- [CareerEDGE Coaching](#)
- [Emotional Intelligence Assessment Webinar](#)
- [Interview Prep Tool- Enhanced Version](#)
- [Interview Prep Tool- Self Directed](#)
- [Resume Review/Critique Service](#)

Assessments and Workshops:

- [Career Anchors© Assessment](#)
- [Change Management Leadership Assessment](#)
- [Conflict Management Assessment](#)
- [Emotional Intelligence Assessment](#)
- [Extended DISC Assessment](#)
- [Leadership Assessment](#)
- [Power/Influence Assessment](#)
- [The Benchmarks Plus Emotional Intelligence Workshop](#)
- [The Benchmarks Workshop](#)
- [Work Life Indicator Assessment](#)

Market Your Abilities

ACHE is committed to the career advancement of our members in the healthcare job market. We invite you to explore ACHE resources available to support you in your job search or career transition. These tools will assist you in effectively marketing your abilities and developing your personal brand.

Tools & Resources

Interviews

[The Interview: What You Can Do to Excel \(Presentation\)](#)
[ACHE's Interview Prep Tool](#)

Resume

[Creating a Winning Resume \(Presentation\)](#)
[Resume Review Service](#)
[Resume Kit \(PDF\)](#)

Job Search

[Developing an Effective Job Search Campaign \(Presentation\)](#)
[Sample CEO Contract](#)
[Executive Search Firm Links](#)
[Outplacement Firm Links](#)
[Interim Placement Firm Links](#)
[Executive Job Search Workshop](#)
[ACHE Social Media Resources](#)
[LinkedIn Tips \(PDF\)](#)

This is just a sampling of the many resources available to you as a member of ACHE.

Go to www.ache.org/CareerServices to learn more

BYLAWS OF

THE GREAT LAKES CHAPTER, an independent chapter of the AMERICAN COLLEGE OF HEALTHCARE EXECUTIVES

[Download Current ByLaws](#)

2018 GLACHE Board Members



American College of
Healthcare Executives
for leaders who care[®]

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Kris Drake, FACHE, **Treasurer**
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Barbara Goodspeed, **Secretary**
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